

Insurance companies ranked, worst to best

Statistical Analysis Division
CALIFORNIA DEPARTMENT OF INSURANCE

John Garamendi
Insurance Commissioner

HOMEOWNER INSURANCE

1. Newport Insurance Company
2. Explorer Insurance Company
3. Balboa Insurance Company
4. Clarendon National Insurance Co.
5. Nationwide Mutual Fire Insurance Co.
6. American Modern Home Ins. Co.
7. Insurance Corp. of New York
8. Pacific Specialty Insurance Company
9. Federal Insurance Company
10. Prudential Property & Casualty Ins.
11. Civil Service Employees Ins. Co.
12. Fire Insurance Exchange
13. CA State Auto. Assoc. Inter-Ins.
14. Allstate Indemnity Company
15. Golden Eagle Insurance Corporation
16. Centre Insurance Company
17. Hartford Casualty Insurance Co.
18. Farmers Insurance Exchange
19. Travelers Property Casualty Ins. Co.
20. Glens Falls Insurance Company
21. Unigard Insurance Company
22. Allstate Insurance Company
23. Inter-insurance Exchange
24. First National Ins. Co. of America
25. Liberty Mutual Fire Ins. Co.
26. American Reliable Ins. Co.
27. Mercury Casualty Company
28. Standard Fire Insurance Company
29. Safeco Insurance Co. of America
30. AMCO Insurance Company
31. Fireman's Fund Insurance Company
32. Amer. Manufacturers Mutual Ins. Co.
33. Century-National Insurance Company
34. Safeco Insurance Company of Illinois
35. California Casualty Insurance Co.
36. Residence Mutual Insurance Company
37. First American Specialty Ins. Co.
38. Associated Indemnity Corporation
39. Hartford Underwriters Insurance Co.
40. California Capital Insurance Company
41. Foremost Ins. Co. Grand Rapids, MI
42. Allied Property and Casualty Ins. Co.
43. USAA Casualty Insurance Company
44. State Farm General Insurance Co.
45. Onebeacon America Insurance Co.
46. Oregon Mutual Insurance Company
47. Amica Mutual Insurance Company
48. 21st Century Insurance Company
49. Unigard Indemnity Company
50. United Services Auto. Association

California Consumer Complaint Study – 2003

50 Large Homeowners Insurers Licensed to Conduct Business in California

Note: Complaint Ratio is based on the number of Justified Complaints to 100,000 Earned Exposures